



SPECIALTY TAPES
MANUFACTURING

Terms & Conditions policy

ORDERING QUANTITIES:

Minimum \$250.00 order for all customers. Must purchase \$2,500.00 in orders during the 1st calendar year for terms. Otherwise, all orders must be AMEX, Visa or Mastercard. Low demand and custom products may require a minimum order quantity.

PRICING:

All merchandise will be invoiced at time of shipment. STM will make every effort to notify customers of any price changes, however, prices are subject to change without notice. Confirm current prices before ordering. STM is not responsible for errors in printing.

TERMS:

1% 10 Days, Net 30 days to pre-approved accounts. All shipments made prior to credit approval will be charged to AMEX, MasterCard or Visa. Any customer issuing a NSF check will be placed on Credit Card Only status and will be required to pay a \$25.00 NSF check charge.

FULL YIELD SHIP POLICY:

*STM Inc., reserves the right to ship +/- 25% on all Custom, Non-Standard Items

*STM Inc., reserves the right to ship +/- 10% on all Standard, Non-stock and Stock Items

CREDIT:

A complete credit application must be signed by the owner with four trade references and one bank reference. Please allow five days for approval.

PAST DUE ACCOUNTS:

No shipments will be made to accounts past due forty-five (45) days. Accounts past due will be charged 1.5% per month interest (18% per annum).

ADD-ON/BACKORDERS:

Order quantity can be increased to an existing order within 24 hours of receipt of the order provided the existing order is not in the shipping process. Add-on orders will be priced at the level of the original order, but cannot be used to move the original order into a different pricing column. All backorders will be shipped as merchandise is available, unless previously cancelled by customer. All freight charges on backorders will be customer's responsibility.

CANCELLATIONS/CHANGES:

Orders accepted by Specialty Tapes are not subject to changes, cancellation or suspension, except by mutual agreement. Cancellations will not be accepted on custom, non-standard and blanket purchase orders and are non-returnable. Any cancellations agreed upon by STM may include a 5% cancellation fee.

DELIVERY:

All products are shipped FOB Franksville, Wisconsin. Stock products will be shipped in approximately 5 working days. Non-stock products will be shipped approximately 25 working days from date of order. The STM confirmed shipping date is the expected ship date. Expediting orders if possible will include an up charge and all expedited/standard freight charges will be customer's responsibility. All ship dates confirmed may be revised.

CLAIMS:

ALL CLAIMS MUST BE MADE WITHIN 3-5 DAYS OF RECEIPT OF GOODS. Deductions from remittances will not be allowed unless authorized by STM in writing. All claims for merchandise lost or damaged in transit must be made to the common carrier. **DO NOT ACCEPT GOODS DAMAGED IN TRANSIT.** In the event that a shipment is lost, STM will work with the carrier if not sent on customers collect freight number.

RETURNS:

No merchandise will be accepted for return or credit without a Return Material Authorization (RMA) number and packing slip. Specialty Tapes will not accept returned goods purchased as specials, non-stock tapes, closeouts or 30 days after buyer's receipt of goods. Returns of a non-quality nature are subject to a 15% restocking fee. Products must be returned within 30 days (domestic) and 90 days (International) of RMA date.

DISCLAIMER OF WARRANTIES:

All technical statements and all recommendations herein are based on tests we believe to be reliable, but the accuracy or completeness thereof is not guaranteed, and the following is made in lieu of all warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose: Seller's and manufacturer's only obligation shall be to replace such quantity of the product proved to be defective. Before using, user shall determine the suitability of product for its intended use. Exceptions may be limited by the applicable contractual modification or limitation of remedy provision of the Uniform Commercial Code as enacted and initial, arising out of the use or inability to use the product.

MERGER CLAUSE:

Specialty Tape's sales personnel or their representatives may have made oral statements about the merchandise described in this contract. Such statements do not constitute warranties, shall not be relied on by the buyer, and are not part of the contract for sale. The entire contract is embodied in this writing. This writing constitutes the final expression of the parties' agreement, and it is a complete and exclusive statement of the terms of the agreement.

MODIFICATION:

The conditions of sale as stated in this contract are not subject to change by reason of any written or verbal statements, by Buyer or any terms stated in Buyer's acknowledgement, unless the same be accepted in writing.

MISCELLANEOUS:

The conditions of sale that comprise this agreement are independent of each other. Cancellation of any one of the conditions listed shall not result in an automatic termination of any other conditions or the entire agreement. The relationship of the parties is that of independent contractors and no partnership or joint venture has been, or is intended to be, formed. The sale of products under this agreement shall be governed by the laws of the State of Wisconsin. Contact us at 800-545-8273 if you have any questions.